



IT'S ABOUT TIME!

CONFERENCING SOLUTIONS FOR SMALL/MEDIUM BUSINESSES

MORE ACTUAL CALL CENTER CONVERSAIONS

Without a doubt, the information age has created an always-connected, on-demand world. In fact, the majority of business isn't conducted in person; it's done via the keyboard or conference calls. But in today's digital economy, the ability to spend face time with key business partners, especially for medium-sized businesses, may be the real trump card to gaining and sustaining a competitive advantage over large global corporations.



enhance collaboration, gain a competitive advantage, all while reducing costs.

Imagine the top-line results of making conferencing and collaboration available to your road warriors, field sales forces, customer service representatives, operations specialists, business development managers, and all the others who practically live on the road. Then consider the bottom-line benefits to your business—higher productivity, improved efficiency, faster time to market and greater customer loyalty.

Your conference room phone is one of your most valuable collaboration assets. But even in a smaller or medium-sized room, audio conferencing calls are more productive and efficient when participants' voices are clear and crisp—even during simultaneous conversations. Only Clarity by Polycom Acoustic Technology delivers the best sound quality with impressive microphone range, to ensure that all your conference calls are loud and clear.

Polycom brings unprecedented price and performance to voice and video conferencing and collaboration, making it an affordable productivity tool for more employees and organizations. No wonder that so many people around the world are using Polycom solutions to

For a limited time, customers can receive a rebate of up to \$200 for every new SoundStation conference phone purchased from a Polycom reseller. This offer is valid on new products purchased before June 30, 2009.

Call John at Time Business Systems (630)622-5910 for more information.

Caller: "I'd like the number of the Argoed Fish Bar in Cardiff please".

Operator: "I'm sorry, there's no listing. Is the spelling correct?"

Caller: Well, it used to be called the Bargoed Fish Bar but the 'B' fell off".

On another occasion, a man making heavy breathing sounds from a phone box told a worried operator:

"I haven't got a pen, so I'm steaming up the window to write the number on".

There was a caller who asked for a knitwear company in Woven.

Operator: "Woven? Are you sure?"

Caller: "Yes. That's what it says on the label; Woven in Scotland"....

Caller: "Does your European Breakdown Policy cover me when I am traveling in Australia?"

Operator: "Doesn't the product name give you a clue?"





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WE'RE ON THE WEB!
www.timebusinesssystems.com

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SPECIAL OFFER!!!

Due to the downturn in the economy, Time Business Systems Inc. is discounting the trip charge on service calls.

Mention this discount when you call in for service and get 1/2 off the trip charge of \$85.00 on your service calls between now and March 31, 2009.

Now might be the time to make those programming changes you have been putting off, like company directory, ringing changes, and extension names